

Date	UDO Section	Public Comment	Staff Response	Recommend Change to UDO?
6/16/2022	Global Comment	We need more great urban parks in Charlotte. I'm no expert on how to include this in the UDO, but Charlotte really lags behind other cities I've lived in when it comes to urban parks, or sometimes I've seen them called "pocket parks". Please look for a way to ensure we get more of these. Thanks!	The UDO includes new park provisions	No
6/16/2022	Global Comment	Please make sure the connectivity improves! We are too limited on our means of getting around. Also, prioritize transit!	The intent of the standards in the Subdivision, Streets, and Other Infrastructure Articles is to support these goals.	No
6/27/2022	Global Comment	beginning on page 2-2 the word is Townhouse. but 6 times the term is Townhome. Do a word search and correct the inconsistency	This will be corrected.	Yes
6/27/2022	Global Comment	UDO-General Comments: Document Usability: A public document like this UDO, created in 2022, should have industry standard basic usability formatting and function built into any published document. At a minimum, cross-references hyperlinked, Parts, Articles bookmarked and terms that are defined hyperlinked. It is incredibly difficult from a user standpoint to navigate this draft document and it inhibits a clear understanding of the interconnected parts.	These changes will be made for the adopted document.	No
6/29/2022	Global Comment	Would like to see a strategy from the city to increase trash and recycling receptacles throughout the City. Potentially would like to see a bonus program to incentivize developers in putting in public trash and recycling services on their street facing properties.	Staff supports a strategy to increase trash and recycling receptables. However, without having an overarching strategy, staff does not feel it is appropriate to add standards to the UDO.	No
6/29/2022	Global Comment	In support of the EV charging stations through development but would also like to see a strategy from the City to increase public EV charging stations.	Staff will forward your comment on the request for a strategy to increase public EV charging stations to the Office of Sustainability.	No
6/29/2022	Global Comment	Would like to see more strategies for increasing alternative methods of transportation including but not limited to: new light rail lines; safe bike paths; more greenways; pedestrian walkways and better infrastructure for sidewalks, crosswalks, etc.	On June 27, 2022 the Charlotte City Council adopted the Strategic Mobility Plan (SMP). Goals of the SMP include providing for safe and equitable mobility, increasing mobility/micromobility options, and reducing single-occupancy vehicle trips to 50% of all commuting trips by 2040.	No

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6/30/2022	Global Comment	Please reconsider this plan. My concerns have to do with maintaining community feel in neighborhoods, preserving tree canopy and green spaces. I feel that the city just does whatever it wants without regard for the consequences much like the decision to allow people to essentially pave their entire yards and put in pools and consider that in keeping with the 65/35% plan. It feels hopeless as everything is in the City's control and I don't feel that we often want to consider alternatives. I welcome ideas that would effectively increase affordable housing in our expensive city.	Staff believes that the draft UDO includes a number of new standards that address the issues that have been identified, including the new neighborhood character overlay, new heritage tree and green area standards, and multiple new standards to support affordable housing.	No
6/30/2022	Global Comment	I have 3 questions that affect the entire document. 1) Why does the document not have an index? Indexes are particularly valuable to new users of the document because they allow users to search the document in the order that their mind works as opposed to the fixed/rigid/unchangeable form that reflects the thinking of the documents creator. An index would save users 1000s of hours of time over the course of becoming familiar with the document. (Part I)	Staff will consider the addition of an index for the final document. Creation of an index for a draft document that has multiple drafts and changes with each draft has not been feasible.	No
6/30/2022	Global Comment	2) Why does the document not contain hyperlinks? Hyperlinks between sections of the document would increase its usability by several orders of magnitude. When a user encountered an unfamiliar term, the link would provide them with an immediate method to navigate to the section of the document that provided further explanation. Particularly for users who are viewing the document online, scrolling (perhaps 100s of pages) to search for the correct elaborative text is just an intellectual impedance to could easily be overcome by using hyperlinks. Hyperlinks allow users to view the document in a manner that is tightly aligned with their thought process. (Part II)	Staff agrees and the final document will include hyperlinks.	No

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6/30/2022	Global Comment	<p>3) why is the document only available in a printed-page format?</p> <p>I'm sure many people will print a copy of the UDO and use that formatting to accomplish their work. However, I believe that a lot of people would prefer to view the document on some form of digital display, be it an iPhone, and iPad or a laptop/desktop device. None of these devices is an 8.5 by 11 in sheet of paper. Reading document on screen is generally less efficient than reading a piece of paper, however, when the documents are formatted to fit the device display the difference in readability disappear almost completely. Software to author documents to simultaneously fit both online and print media is readily available.</p> <p>I am making these comments because I believe that one part of making the development process easier is creating documents that are easy to use. A document that is physically formatted to be used in 1972 may not be the most effective thing to put forth in 2022. I don't want the UDO to be like necessary medicine stored in a child-proof bottle that an elderly person would struggle to open.</p> <p>I believe that a small amount of effort to address the questions I listed above will result in 1000s of hours of time being saved by the development community over the life of the document... and that is a win-win for everyone. (Part III)</p>	<p>Staff will address this concern in the final document.</p>	<p>No</p>
6/30/2022	Global Comment	<p>I would recommend a formalized group/committee be established to meet on a regular basis prior to the effective date of the ordinance to identify additional challenges with the document and its implementation. This group would then recommend a corrective text amendment and/or amendments for Council consideration in April/May 2023. I would also recommend that in addition to amendments along the way, a specified date after effectiveness that this group/committee working with City Staff provide a report to City Council with suggestions for any additional changes to the UDO.</p>	<p>Staff supports convening a diverse group to discuss potential changes to the UDO after adoption, with the group's focus on changes with policy implications. Staff also favors developing a process for addressing technical changes.</p>	<p>No</p>